VALFRI

GB

Design and Quality
IKEA of Sweden

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Subject to change without notice.

Safety information

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible if an incorrect installation and use causes injuries and damages. Always keep the instructions with the appliance for future reference.

Children and vulnerable people safety

⚠ **Warning!** Risk of suffocation, injury or permanent disability.

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they are supervised by an adult or a person who is responsible for their safety.
- Do not let children play with the appliance.
- Keep all packaging away from children.
- Keep children and pets away from the appliance when it operates or when it cools down. Accessible parts are hot.
- If the appliance has a child safety device, we recommend that you activate it.
- Cleaning and user maintenance shall not be made by children without supervision.

General Safety

- Internally the appliance becomes hot when in operation. Do not touch the heating elements that are in the appliance. Always use oven gloves to remove or put in accessories or ovenware.
- Do not use a steam cleaner to clean the appliance.
- Before maintenance cut the power supply.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the glass door since they can scratch the surface, which may result in shattering of the glass.
- Excess spillage must be removed before the pyrolytic cleaning. Remove all parts from the oven.
- Only use the core temperature sensor recommended for this appliance.
- To remove the shelf supports first pull the front of the shelf support and then the rear end away from the side walls. Install the shelf supports in the opposite sequence.

⚠ Safety instructions

Installation

⚠ **Warning!** Only a qualified person must install this appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Obey the installation instruction supplied with the appliance.
- Always be careful when you move the appliance because it is heavy. Always wear safety gloves.
- Do not pull the appliance by the handle.
- Make sure that the appliance is installed below and adjacent safe structures.
- The sides of the appliance must stay adjacent to appliances or to units with the same height.

Electrical connection

⚠ **Warning!** Risk of fire and electrical shock.

- All electrical connections should be made by a qualified electrician.
- The appliance must be earthed.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shock-proof socket.
- Do not use multi-plug adapters and extension cables.
- Make sure not to cause damage to the mains plug and to the mains cable. Contact the Service or an electrician to change a damaged mains cable.
- Do not let mains cables to come in touch with the appliance door, specially when the door is hot.

- The shock protection of live and insulated parts must be fastened in such a way that it cannot be removed without tools.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- If the mains socket is loose, do not connect the mains plug.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type fuses removed from the holder), earth leakage trips and contactors.
- The electrical installation must have an isolation device which lets you disconnect the appliance from the mains at all poles. The isolation device must have a contact opening width of minimum 3 mm.
- This appliance complies with the E.E.C. Directives
- Fully close the appliance door, before you connect the mains plug to the mains socket.

Use

⚠ **Warning!** Risk of injury, burns or electric shock or explosion.

- Use this appliance in a household environment.
- Do not change the specification of this appliance.
- Make sure that the ventilation openings are not blocked.
- Do not let the appliance stay unattended during operation.
- Deactivate the appliance after each use.
- Be careful, when you open the appliance door while the appliance is in operation. Hot air can release.
- Do not operate the appliance with wet hands or when it has contact with water.
- Do not apply pressure on the open door.
- Do not use the appliance as a work surface or as a storage surface.
- Always keep the appliance door closed when the appliance is in operation.
- Open the appliance door carefully. The use of ingredients with alcohol can cause a mixture of alcohol and air.
- Do not let sparks or open flames to come in contact with the appliance when you open the door.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.

⚠ **Warning!** Risk of damage to the appliance.

- To prevent damage or discoloration to the enamel:
  – Do not put ovenware or other objects in the appliance directly on the bottom.
  – Do not put aluminium foil directly on the bottom of the appliance.
  – do not put water directly into the hot appliance.
  – do not keep moist dishes and food in the appliance after you finish the cooking.
  – be careful when you remove or install the accessories.
- Discoloration of the enamel has no effect on the performance of the appliance. It is not a defect in the sense of the warranty law.
- Use a deep pan for moist cakes. Fruit juices cause stains that can be permanent.

Care and Cleaning

⚠ **Warning!** Risk of injury, fire or damage to the appliance.

- Before maintenance, deactivate the appliance and disconnect the mains plug from the mains socket.
- Make sure the appliance is cold. There is the risk that the glass panels can break.
- Replace immediately the door glass panels when they are damaged. Contact the Service.
- Be careful when you remove the door from the appliance. The door is heavy!
- Clean regularly the appliance to prevent the deterioration of the surface material.
- Remaining fat or food in the appliance can cause fire.

- If you use an oven spray, obey the safety instructions on the packaging.

Internal light

- The type of light bulb or halogen lamp used for this appliance, is only for household appliances. Do not use it for house lighting.

⚠ **Warning!** Risk of electrical shock.

- Before replacing the lamp, disconnect the appliance from the power supply.
- Only use lamps with the same specifications.

Disposal

⚠ **Warning!** Risk of injury or suffocation.

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door catch to prevent children and pets to get closed in the appliance.

Installation

⚠ **Warning!** Refer to the Safety chapters.

ⓘ Refer to the Assembly Instructions for the installation.

Electrical installation

⚠ **Warning!** Only a qualified person must do the electrical installation.

ⓘ The manufacturer is not responsible if you do not follow the safety precautions from the chapter "Safety Information".

This appliance is only supplied with a main cable.

Cable

Cable types applicable for installation or replacement: H07 RN-F, H05 RN-F, H05 RRF, H05 VV-F, H05 V2V2-F (T90), H05 BB-F.

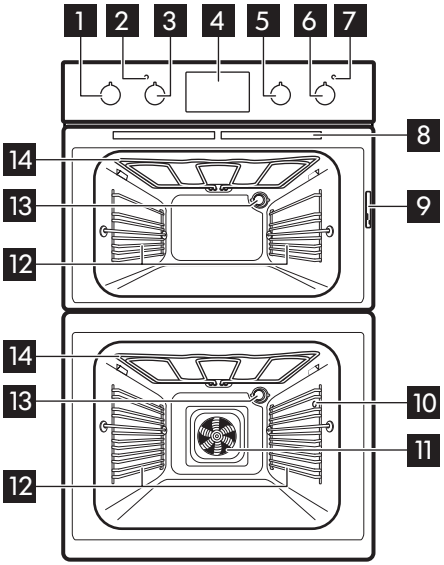
For the section of the cable refer to the total power (on the rating plate) and to the table:

Total power	Section of the cable
maximum 1380 W	3 x 0.75 mm²
maximum 2300 W	3 x 1 mm²
maximum 3680 W	3 x 1.5 mm²

The earth cord (green / yellow cable) must be 2 cm longer than phase and neutral cables (blue and brown cables).

Product description

General overview



1 Knob for the oven functions (top oven)
2 Temperature indicator (top oven)
3 Knob for the temperature (top oven)
4 Electronic programmer
5 Knob for the oven functions (main oven)
6 Knob for the temperature (main oven)
7 Temperature indicator (main oven)
8 Ventilation openings
9 Rating plate
10 Socket for the core temperature sensor
11 Fan
12 Shelf positions
13 Lamp
14 Grill

Oven accessories

- **Wire shelf x 2**
  For cookware, cake tins, roasts.
- **Baking tray x 1**
  For cakes and biscuits.
- **Grill- / Roasting pan x 1**
  To bake and roast or as pan to collect fat.
- **Core temperature sensor x 1**
  To measure how far the food is cooked.
- **Panel shield x 1**
  It prevents control panel damage because of heat, while grilling with the oven door opened.

Before first use

⚠ **Warning!** Refer to the Safety chapters.

Initial cleaning

- Remove all accessories and removable shelf supports (if applicable).
- Clean the appliance before first use.

Important! Refer to the chapter "Care and cleaning".

Setting the time

ⓘ You must set the time before you operate the oven.

When you connect the appliance to the electrical supply or after a power cut, the indicator for the Time of Day function flashes.
Press the **+** or **-** button to set the correct time.
After approximately five seconds, the flashing stops and the display shows the time of day you set.

ⓘ To change the current time, press **+** and **-** at the same time until the Time indicator flashes. You must not set the Minute Minder function at the same time.

Preheating

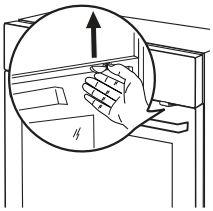
Preheat the empty appliance to burn off the remaining grease.

1. Set the function and the maximum temperature.
2. Let the appliance operate for one hour.
3. Set the function and the maximum temperature.
4. Let the appliance operate for ten minutes.
5. Set the function and the maximum temperature.
6. Let the appliance operate for ten minutes.

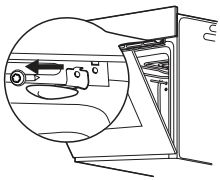
Accessories can become hotter than usual. The appliance can emit an odour and smoke. This is normal. Make sure that the airflow is sufficient.

Mechanical child lock

The appliance has the child lock installed and activated. It is below the control panel on the right side.



To open the oven door with the child lock installed, pull the child lock handle up as shown in the picture.
Close the oven door without pulling the child lock.



To remove the child lock, open the oven door and remove the child lock with the torx key. The torx key is in the oven fitting bag.

Daily use

⚠ **Warning!** Refer to the Safety chapters.

Activating and deactivating the appliance

1. Turn the knob for the oven functions to an oven function.
   The power indicator comes on while the appliance operates.
2. Turn the knob for the temperature to a temperature.
   The temperature indicator comes on while the temperature in the appliance increases.
3. To deactivate the appliance, turn the knob for the oven functions and the knob for the temperature to the Off position.

Top Oven functions

Oven function		Application
0	OFF position	The appliance is off.
	Oven light	To activate the oven lamp without a cooking function.
	Conventional	To bake and roast food on one shelf position.

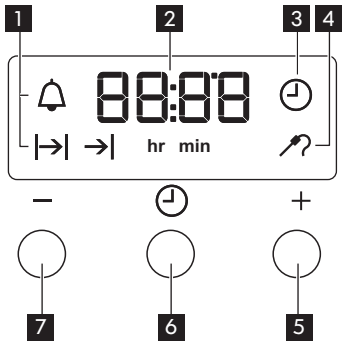
Oven function		Application
	Fast grilling	To grill flat food in large quantities. To make toast.

Main Oven functions

Oven function		Application
	OFF position	The appliance is off.
	Oven light	To activate the oven lamp without a cooking function.
	Forced air cooking	To bake on more than one shelf positions at the same time. To dry food. Set the temperature 20 - 40 °C lower than for Conventional.
	Bread and pizza baking	To bake food on one shelf position for a more intensive browning and a crispy bottom.
	Conventional	To bake and roast food on one shelf position.
	Bottom heat	To bake cakes with crispy bottoms and to preserve food.
	Defrost	To defrost food. The temperature control knob must be in the off position.
	Grilling	To grill flat food in small quantities. To make toast.
	Fast grilling	To grill flat food in large quantities. To make toast.
	Grilling with fan	To roast larger meat joints or poultry with bones on one shelf position. Also to make gratins and to brown.

Clock functions

Electronic programmer



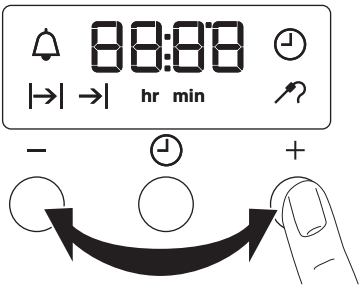
1 Function indicators
2 Time and temperature display
3 Time of day
4 Core Temperature Sensor
5 Button +
6 Selector button
7 Button —

Symbol	Function	Description
|→|	Duration	To set how long the oven is to be in use
→|	End	To set when the oven is to switch off
	Minute Minder	To set a countdown time.
	Time of day	To set the time of the day
	Core Temperature Sensor	Measures the core temperature while roasting larger pieces of meat

You can use Duration |→| and End →| at the same time if you want the appliance to activate and deactivate automatically: first set the Duration |→| and then the End →| .

Setting the clock functions

1. For Duration |→| and End →| , set an oven function and temperature. This is not necessary for the Minute Minder .
2. Press the Selection button again and again until the indicator for the necessary clock function flashes.



3. Press **+** or **-** to set the time for the necessary clock function.
The display shows the indicator for the clock function you set. When the set time ends, the indicator flashes and an acoustic signal sounds for two minutes.

With the Duration |→| and End →| functions, the appliance deactivates automatically.

4. Press a button to stop the signal.
5. Turn the knob for the oven functions and the knob for the temperature to the off position.

Cancelling the clock functions

1. Press the Selection button again and again until the necessary function indicator flashes.
2. Press and hold the button **-**. The clock function goes out after some seconds.

Using the accessories

Warning! Refer to the Safety chapters.

Using the panel shield while grilling with open oven door

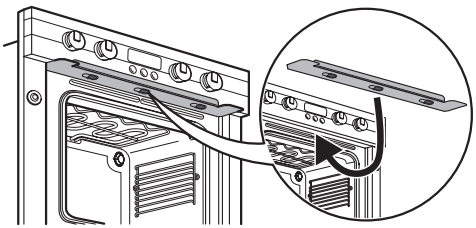
Important! When you use the grilling function with open oven door it is necessary to attach the panel shield below the control panel. It prevents control panel damage because of heat.

Warning! The shield will be very hot when you use it while grilling.

Warning! Before you remove the shield wait until it is cold. If not you can get burned.

Using the panel shield

1. Open top oven door.
2. Position the shield horizontally.
3. Make sure the text “For grilling use only” is on top and you can read it.
4. The shield has magnets which let you attach it below the control panel.



Core temperature sensor

The core temperature sensor measures the core temperature of the meat.

There are two temperatures to be set:

- The oven temperature
- The core temperature

Only use the core temperature sensor supplied with the appliance, or genuine replacement parts.

Warning! Be careful when you remove the tip and plug of the core temperature sensor. The core temperature sensor is hot. There is a risk of burns.

1. Put the tip of the core temperature sensor into the centre of the meat.
2. Put the core temperature sensor plug into the socket on the side wall of the appliance.
3. Push the button again and again until core temperature sensor indicator flashes in the display.
4. Press the button **+** or **—** to set the core temperature. You can set a temperature between 30 °C and 99 °C. Refer to the table.
5. Set the oven function and the oven temperature.
6. When the meat is at the set core temperature, an acoustic signal sounds. Press a button to stop the signal.
7. Deactivate the appliance.
8. Remove the core temperature sensor plug from the socket . Remove the meat from the appliance.

Suggested core temperatures	
50 °C	Rare
60 °C	Medium
70 °C	Well done

If the meat is not cooked to your satisfaction, do the above steps again and set a higher core temperature.

Additional functions

Automatic switch-off

For safety reasons the appliance deactivates after some time:

- If an oven function operates.
- If you do not change the oven temperature.

Oven temperature	Switch-off time
30 - 115 °C	12,5 h
120 - 195 °C	8.5 h
200 - 245 °C	5.5 h
250 °C	3.0 h

After an automatic switch-off, press a button to activate the appliance again.

Important! The automatic switch-off works with all oven functions, except Duration, End and Core Temperature Sensor.

Cooling fan

When the appliance operates, the cooling fan activates automatically to keep the surfaces of the appliance cool. If you deactivate the appliance, the cooling fan continues to operate until the temperature in the appliance cools down.

Safety thermostat

Incorrect operation of the appliance or defective components can cause dangerous overheating. To prevent this, the oven has a safety thermostat which interrupts the power supply. The oven activates again automatically when the temperature drops.

Helpful hints and tips

- In each cavity there are six self levels. Count the shelf levels from the bottom of the appliance floor.
- The appliance has a special system which circulates the air and constantly recycles the steam. With this system you can cook in a steamy environment and keep the food soft inside and crusty outside. It decreases the cooking time and energy consumption to a minimum.
- Moisture can condense in the appliance or on the door glass panels. This is normal. Always stand back from the appliance when you open the appliance door while cooking. To decrease the condensation, operate the appliance for 10 minutes before cooking.
- Clean the moisture after each use of the appliance.
- Do not put the objects directly on the appliance floor and do not put aluminium foil on the components when you cook. This can change the baking results and cause damage to the enamel.

Baking cakes

- Do not open the oven door before 3/4 of the set cooking time is up.
- If you use two baking trays at the same time, keep one empty level between them.

Cooking meat and fish

- Use a deep pan for very fatty food to prevent the oven from stains that can be permanent.
- Leave the meat for approximately 15 minutes before carving so that the juice does not seep out.
- To prevent too much smoke in the oven during roasting, add some water into the deep pan. To prevent the smoke condensation, add water each time after it dries up.

Cooking times

Cooking times depend on the type of food, its consistency, and volume.

Initially, monitor the performance when you cook. Find the best settings (heat setting, cooking time, etc.) for your cookware, recipes and quantities when you use this appliance.

Top oven

Weight (kg)	Food	Oven function	Level	Oven temperature (°C)	Cooking time (min)
0,25	Biscuits		2	170 - 190	10 - 20
0,5	Instant Cake		2	150 - 170	50 - 70
1	White Bread		2	170 - 180	40 - 50
1	Fish		2	160 - 180	20 - 30
1,5	Fruit Pies, Crumbles		2	170 - 190	30 - 50
1,5	Pasta Lasagne etc.		2	160 - 180	40 - 60
1	Quiche, Tarts, Flans		2	170 - 190	25 - 50
1	Vegetables: Baked Jacket/ Roast Potatoes		2	180 - 190	66 - 90

Main oven

Weight (kg)	Food	Oven function	Level	Oven temperature (°C)	Cooking time (min)
1	Beef/Beef boned		3	170 - 190	50 - 70
1	Mutton/Lamb		3	170 - 190	50 - 70
1	Pork/Veal/Ham		3	170 - 190	50 - 90
1	Chicken		3	180 - 200	50 - 60
3	Turkey/Goose		1	170 - 190	120 - 150
1,5	Duck		2	180 - 200	70 - 100
1	Pheasant		3	170 - 190	70 - 80
1,5	Rabbit		3	170 - 190	50 - 70
1	Pizza		1	200 - 230	20 - 30

Care and cleaning

⚠ **Warning!** Refer to the Safety chapters.

- Clean the front of the appliance with a soft cloth with warm water and a cleaning agent.
- To clean metal surfaces use a usual cleaning agent.
- Clean the oven interior after each use. Then you can remove dirt more easily and it does not burn on.
- Clean stubborn dirt with a special oven cleaner.
- Clean all oven accessories after each use and let them dry. Use a soft cloth with warm water and a cleaning agent.
- If you have nonstick accessories, do not clean them using aggressive agents, sharp-edged objects or a dishwasher. It can destroy nonstick coating.

ⓘ **Stainless steel or aluminium appliances:**

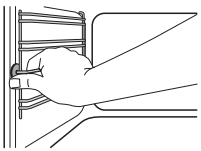
Clean the oven door with a wet sponge only. Dry it with a soft cloth.
Do not use steel wool, acids or abrasive materials, as they can cause damage to the oven surface. Clean the oven control panel with the same precautions.

Shelf supports

You can remove the shelf supports to clean the side walls.

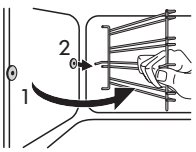
Removing the shelf supports

1



Pull the front of the shelf support away from the side wall.

2



Pull the rear end of the shelf support away from the side wall and remove it.

Installing the shelf supports

Install the shelf supports in the opposite sequence.

ⓘ The rounded ends of the shelf supports must point to the front.

Oven lamp

⚠ **Warning!** Be careful when you change the oven lamp. There is a risk of electrical shock.

Before you change the oven lamp:

- Deactivate the oven.
- Remove the fuses in the fuse box or deactivate the circuit breaker.

ⓘ Put a cloth on the bottom of the oven to prevent damage to the oven light and glass cover.

1. Turn the glass cover counterclockwise to remove it.
2. Clean the glass cover.
3. Replace the oven light bulb with a 25 watt, 230V (50Hz), 300 °C heat resistant oven light bulb (Connection type: E14).
4. Install the glass cover.

Cleaning the oven door

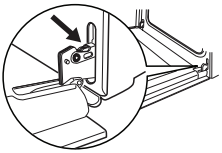
The oven door consists of two panels of glass mounted one behind the other. To make the cleaning easier remove the oven door and the internal panel.

⚠ **Warning!** The oven door can close if you try to remove the internal panel of glass when the door is still assembled.

Removing the oven door

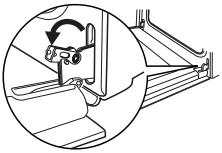
Important! Pay attention what is the order of the glasses.

1



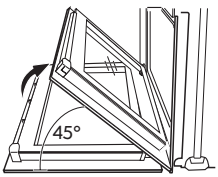
Open the door fully.

2



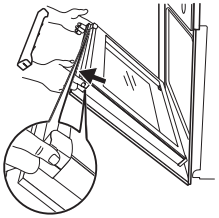
Lift and turn the levers on the two hinges.

3



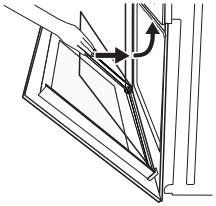
Close the oven door to the first open position (approx. 45°). Then pull forward and remove it from its seat.

4



Hold the door strip on the upper side of the oven door on both sides and press this inwards in order to loosen the seal. Then pull the door strip upwards and off.

5



Hold the glass panel on their upper side and it up and out of its retainer.

Clean the glass panel with water and soap. Dry the glass panel carefully.

Installing the glass panel and the door

When the cleaning is completed, install the glass panel and the oven door.

Inserting the panel and the door:

1. Slide the glass door panel into the retainer from above at an angle and then lower the panel.
   The screen-printing zone must face the inner side of the door. Make sure that after the installation the surface of the glass panel frame on the screen-printing zones is not rough when you touch it.
2. Hold the door strip on both sides, align it with the inner edge of the door and press the door strip into the upper edge of the door.
3. Open the door as far as it will go.
4. Fold the clamp levers on both door hinges down into their original position.
5. Close the oven door.

What to do if…

⚠ **Warning!** Refer to the Safety chapters.

Problem	Possible cause	Remedy
The oven does not heat up.	The appliance is deactivated.	Activate the appliance.
The oven does not heat up.	The clock is not set.	Set the clock.

Problem	Possible cause	Remedy
The oven does not heat up.	The necessary settings are not set.	Make sure that the settings are correct.
The oven does not heat up.	The fuse in the fuse box is released.	Do a check of the fuse. If the fuse is released more than one time, contact a qualified electrician.
The oven lamp does not operate.	The oven lamp is defective.	Replace the oven lamp.
The display shows **F11**.	The core temperature sensor has a short-circuit or the core temperature sensor plug is not tightly in position in the socket.	Insert the core temperature sensor plug as far as it goes into the socket on the front of the appliance.
The display shows 12.00.	There was a power cut.	Set the clock.
Steam and condensation settle on the food and in the oven.	You left the dish in the oven for too long.	Do not keep the dishes in the oven for longer than 15 - 20 minutes after the cooking ends.

If you cannot find a solution to the problem yourself, contact your dealer or the service centre.

The necessary data for the service centre is on the rating plate. The rating plate is on the front frame of the appliance cavity. Do not remove the rating plate from the appliance cavity.

We recommend that you write the data here:

Model (MOD.) .....

Product number (PNC) .....

Serial number (S.N.) .....

Technical data

Dimensions (internal)	Height	top: 212 mm/ main: 368 mm
	Width	top: 440 mm/ main: 435 mm
	Depth	top: 448 mm/ main: 409 mm
Usable volumes (top oven)	42 l	
Usable volumes (main oven)	61 l	
Area of baking tray	1175 cm²	
Top heating element (top oven)	1200 W	
Top heating element (main oven)	1000 W	

Bottom heating element (top oven)	1000 W
Bottom heating element (main oven)	1000 W
Grill element (top oven)	1100 W
Grill element (main oven)	1900 W
Conventional (top oven)	2200 W
Conventional (main oven)	2000 W
Bottom heat	1100 W
Grill	1800 W
Grilling (top oven)	2100 W
Grilling (main oven)	2700 W
Forced air cooking	1900 W
Grilling with fan	2700 W
Bread and pizza setting	2900 W
Defrost	50 W
Total rating	5100 W
Oven lamp	25 W
Cooling fan	22 W
Voltage	220 - 240 V
Frequency	50 Hz
Number of functions	8+2
Energy consumption	0,79 kWh
Energy Consumption with a standard load, Conventional	0,79 kWh
Energy Consumption with a standard load, Forced air cooking	0,79 kWh

Environment concerns

The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

Packaging material	The packaging material is environmentally-friendly and recyclable. Plastic parts are marked with international abbreviations such as PE, PS, etc. Dispose of the packaging material in the containers provided for this purpose at your local waste management facility.

IKEA GUARANTEE

How long is the IKEA guarantee valid?

This guarantee is valid for five (5) years from the original date of purchase of Your appliance at IKEA, unless the appliance is named LAGAN in which case two (2) years of guarantee apply. The original sales receipt is required as proof of purchase. If service work is carried out under guarantee, this will not extend the guarantee period for the appliance,

Which appliances are not covered by the IKEA five (5) years guarantee?

The range of appliances named LAGAN and all appliances purchased in IKEA before 1st of August 2007

Who will execute the service?

IKEA service provider will provide the service through its own service operations or authorized service partner network.

What does this guarantee cover?

The guarantee covers faults of the appliance, which have been caused by faulty construction or material faults from the date of purchase from IKEA. This guarantee applies to domestic use only. The exceptions are specified under the headline “What is not covered under this guarantee?” Within the guarantee period, the costs to remedy the fault e.g. repairs, parts, labour and travel will be covered, provided that the appliance is accessible for repair without special expenditure. On these conditions the EU guidelines (Nr. 99/44/EG) and the respective local regulations are applicable. Replaced parts become the property of IKEA.

What will IKEA do to correct the problem?

IKEA appointed service provider will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA service provider or its authorized service partner through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product.

What is not covered under this guarantee?

- Normal wear and tear.
- Deliberate or negligent damage, damage caused by failure to observe operating instructions, incorrect installation or by connection to the wrong voltage, damage caused by chemical or electro-chemical reaction, rust, corrosion or water damage including but not limited to damage caused by excessive lime in the water supply, damage caused by abnormal environmental conditions.
- Consumable parts including batteries and lamps.
- Non-functional and decorative parts which do not affect normal use of the appliance, including any scratches and possible color differences.
- Accidental damage caused by foreign objects or substances and cleaning or unblocking of filters, drainage systems or soap drawers.

- Damage to the following parts: ceramic glass, accessories, crockery and cutlery baskets, feed and drainage pipes, seals, lamps and lamp covers, screens, knobs, casings and parts of casings. Unless such damages can be proved to have been caused by production faults.
- Cases where no fault could be found during a technician's visit.
- Repairs not carried out by our appointed service providers and/or an authorized service contractual partner or where non-original parts have been used.
- Repairs caused by installation which is faulty or not according to specification.
- The use of the appliance in a non-domestic environment i.e. professional use.
- Transportation damages. If a customer transports the product to their home or other address, IKEA is not liable for any damage that may occur during transport. However, if IKEA delivers the product to the customer's delivery address, then damage to the product that occurs during this delivery will be covered by this guarantee.
- Cost for carrying out the initial installation of the IKEA appliance. However, if an IKEA service provider or its authorized service partner repairs or replaces the appliance under the terms of this guarantee, the service provider or its authorized service partner will re-install the repaired appliance or install the replacement, if necessary.

This restriction do not apply to fault-free work carried out by a qualified specialist using our original parts in order to adapt the appliance to the technical safety specifications of another EU country.

How country law applies

The IKEA guarantee gives You specific legal rights, which covers or exceed local demands. However these conditions do not limit in any way consumer rights described in the local legislation

Area of validity

For appliances which are purchased in one EU country and taken to another EU country, the services will be provided in the framework of the guarantee conditions normal in the new country. An obligation to carry out services in the framework of the guarantee exists only if the appliance complies and is installed in accordance with:

- the technical specifications of the country in which the guarantee claim is made;
- the Assembly Instructions and User Manual Safety Information;

The dedicated After Sales Service for IKEA appliances:

Please do not hesitate to contact IKEA After Sales Service to:

1. make a service request under this guarantee;
2. ask for clarification on installation of the IKEA appliance in the dedicated IKEA kitchen furniture. The service won't provide clarifications related to:
   – the overall IKEA kitchen installation;
   – connections to electricity (if machine comes without plug and cable), to water and to gas since they have to be executed by an authorized service engineer.
3. ask for clarification on user manual contents and specifications of the IKEA appliance.

To ensure that we provide you with the best assistance, please read carefully the Assembly Instructions and/or the User Manual section of this booklet before contacting us.

How to reach us if You need our service

Please refer to the last page of this manual for the full list of IKEA appointed contacts and relative national phone numbers.

Important! In order to provide You with a quicker service, we recommend that You use the specific phone numbers listed at the end of this manual. Always refer to the numbers listed in the booklet of the specific appliance You need an assistance for. Before calling us, assure that You have to hand the IKEA article number (8 digit code) for the appliance of which you need our assistance.

Important! SAVE THE SALES RECEIPT! It is Your proof of purchase and required for the guarantee to apply. Note that the receipt reports also the IKEA article name and number (8 digit code) for each of the appliances you have purchased.

Do You need extra help?
For any additional questions not related to After Sales of your appliances, please contact our nearest IKEA store call centre. We recommend you read the appliance documentation carefully before contacting us.

Country	Phone number	Call Fee	Opening time
België	070 246016	Binnenlandse gesprekskosten	8 tot 20 Weekdagen
Belgique		Tarif des appels nationaux	8 à 20. En semaine
България	0700 10 218	Такса за повикване от страната	От 9 до 18 ч в работни дни
Česká republika	246 019721	Cena za místní hovor	8 až 20 v pracovních dnech
Danmark	70 15 09 09	Landstakst	man.-fre. 09.00-20.00 lør. 09.00-16.00 1 søndag pr. måned, normalt første søndag i måneden
Deutschland	01803-334532	(0,09 € / Min.*) * aus dem Festnetzder DTAG; Mobilfunkpreise abweichend	8 bis 20 Werktage
Ελλάδα	211 176 8276	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες
España	91 1875537	Tarifa de llamadas nacionales	De 8 a 20 en días laborables
France	0170 36 02 05	Tarif des appels nationaux	9 à 21. En semaine
Hrvatska	01 63 23 338	Lokalna cijena poziva	pon. - pet. 8:00 - 16:00
Ireland	0 14845915	National call rate	8 till 20 Weekdays
Ísland	5880503	Innanlandsgjald fyrir síma	9 til 18. Virka daga
Italia	02 00620818	Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali
Κυπρος	22 030 529	Υπεραστική κλήση	8 έως 20 κατά τις εργάσιμες ημέρες
Lietuva	5 278 06 03	Nacionalinių pokalbių tarifai	Pr. - Ketv.: 8:00 - 12:00, 12:45 - 17:00 Pnkt.: 8:00 - 12:00, 12:45 - 15:45
Magyarország	061 998 0549	Belföldi díjszabás	Hétköznap 8 és 10 óra között
Nederland	0900 235 45 32 and/or 0900 BEL IKEA	0,10 EUR/min (niet lokaal)Incl. BTW	ma-vr 9.00-21.00 zat 9.00-20.00 zon 9.00-18.00
Norge	815 22052	Takst innland	8 til 20 ukedager
Österreich	0810 300486	zum Ortstarif	8 bis 20 Werktage
Polska	012 297 8787	Stawka wg taryfy krajowej	Od 8 do 20 w dni robocze
Portugal	211557985	Chamada Nacional	9 às 21. Dias de Semana *excepto feriados
România	021 211 08 88	Tarif apel național	8 - 20 în zilele lucrătoare
Россия	8 495 6662929	Действующие телефонные тарифы	с 8 до 20 по рабочим дням Время московское
Schweiz	031 5500 324	Tarif für Anrufe im Bundesgebiet	8 bis 20 Werktage
Suisse		Tarif des appels nationaux	8 à 20. En semaine
Svizzera		Tariffa applicata alle chiamate nazionali	dalle 8 alle 20 nei giorni feriali
Slovensko	(02) 3300 2554	Cena vnútroštátneho hovoru	8 až 20 v pracovných dňoch
Suomi	030 600 5203	Lankapuhelinverkosta 0,0828€/puhelu+0,032€/min Matkapuhelinverkosta 0,192€/min	arkipäivisin 8.00-20.00
Sverige	0775 700 500	lokalsamtal (lokal taxa)	mån-fre 8.30-20.00 lör-sön 9.30-18.00
Türkiye	212 244 0769	Ulusal arama ücreti	Hafta içi saat 09:00'dan 18:00'a kadar
Україна	044 586 2078	Міжміськи дзвінки платні	9 - 21 В робочі дні
United Kingdom	020 3347 0044	National call rate	9 till 21. Weekdays

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